

SEARCH FEE GUARANTEE

We understand the importance of relationships and retaining clients. It's competitive out there.

To help you practice what we preach, we offer our loyal partners our Search Fee Guarantee. This means should you order any of our Private Local Authority Searchpacks on behalf of your client, and their purchase falls through, as long as they reinstruct you to act on their next purchase within 6 months, we will provide an identical Searchpack on their new property free of charge.

The Search Fee Guarantee means that in the event that your purchase does not proceed to exchange of contracts once your searches have already been ordered, a second standard search pack will be supplied FREE for your subsequent purchase.

WHAT SEARCHES DOES THE GUARANTEE COVER?

Four Searches are included:

- Regulated Local Authority Search
- Drainage and Water Search
- Environmental Search
- Chancel Report / Insurance

Please Note: The Search Fee Guarantee doesn't cover other Searches which may, due to locality or nature of the property, be recommended (e.g. coal or tin mining search).

WHAT ARE THE CONDITIONS OF THE GUARANTEE?

The conditions are simple:

1. The Search Fee Guarantee covers you for one free Searchpack - for every fully-paid Searchpack you will receive one free Searchpack
2. You must claim the Searchpack within 6 months of the order date of the original Searchpack
3. The free Searchpack is not transferable – it must be used for a new property purchase by the original client

4. The free Searchpack is only available to clients whose Searches were originally ordered through **poweredbypie** – a Searchpack ordered through any other provider is not eligible for this Guarantee
5. Should the cost of the re-ordered Searchpack be greater than the original the difference will be chargeable to your client – no refunds will be given in cases where the Searchpack comes to less than the original.



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